

Quality policy

To be able to provide products and services quality according to customer, industry regulatory and standard requirements, SIA “AA Projekts” has implemented and certified quality management system according to the requirements of the international standard ISO 9001: 2015.

As the most important aspect of its activity SIA “AA Projekts” has set to provide customer oriented, reliable, stable and efficient services using latest technological solutions and project management methods.

The goal of the company is to take the leading position in the Latvian IT consulting services market, to earn long-term profit and ensure the highest quality in the long term by offering innovative and world-renowned technology and project management methods solutions. Purposeful work on improving quality and applying innovative methods is long-term strategy of the company.

The implemented quality management system ensures continuous improvement, optimization and development of processes, ensuring the effectiveness of the company’s management and the used solutions (platforms). The goal is to provide innovative solutions and increase customer satisfaction, while eliminating potential and existing errors, and identifying and managing existing risks.

Compliance of the company's quality management system with the ISO 9001: 2015 standard contributes to continuous company’s competitive growth and ensure successful legislative and regulatory cooperation with partners in Latvia and abroad.

Effective operation of quality management system is ensured by regular monitoring of the implemented management system, continuous improvement as well as internal audits.

Companies management constantly evaluates quality managements systems efficiency, its compliance with ISO 9001: 2015, employee behaviour and understanding of the field of quality.

The company ensures that the implemented quality management system with its quality policies and company’s liabilities to quality assurance is understood, implemented and met throughout the company. Company employees and subcontractors are introduced to the company's quality policies, methods and procedures that are applied in realization of quality policy.

The management of the company constantly promotes the development of employees' competence, regularly educating its specialists in company’s training and purposefully promoting obtaining internationally recognized top IT project certificates.

Employee’s that are motivated in their job is company’s greatest asset, they tend to produce quality products and service and take responsibility for the quality of their work.

In the long-term cooperation with suppliers and subcontractors, SIA “AA Projekts” carries out continuous supply and product quality monitoring and with utmost care selects best suppliers and subcontractors.

The policy above is binding to all employees of SIA “AA Projekts” as well subcontractors.